

# DOG AND CAT PLAY, ENRICHMENT, AND PAMPERING ON A NEW LEVEL



At Pender Pet Retreat, it is our pleasure to offer a host of activities, enrichment, and pampering to keep your pet busy and happy all day long (as well as clean when it is time to go home!). Please complete this form so we can ensure your pet gets everything you want while in our care.

## Lodging Information

Owner Name: \_\_\_\_\_ Guest Name: \_\_\_\_\_ Guest Age: \_\_\_\_\_

Email Address: \_\_\_\_\_ Mobile Phone: \_\_\_\_\_

Date of Arrival: \_\_\_\_\_ Date of Departure: \_\_\_\_\_ Time of Departure: \_\_\_\_\_

Will you be available by phone or email in the event of an Emergency?  Phone  Email

If you will be unavailable please provide an emergency contact and number: \_\_\_\_\_

First time visiting our Pet Retreat? If so, how did you hear about us? \_\_\_\_\_

**Activity Level**  
please select one:

High – need to get the energy out!
Medium – the best of both worlds.
Low – slow walks and belly rubs please.

**Special Needs**  
please select  
all that apply:

<input type="checkbox"/>	First Time Boarder	<input type="checkbox"/>	Fear of Storms
<input type="checkbox"/>	Heat/Cold Sensitive	<input type="checkbox"/>	Aggressive with Dogs
<input type="checkbox"/>	Deaf	<input type="checkbox"/>	Aggressive with People
<input type="checkbox"/>	Blind	<input type="checkbox"/>	Eats Nonfood Items

Do we have your pets feeding instructions on file? Yes\_\_\_ No\_\_\_ Verified by: \_\_\_\_\_

Will your pet need medication during their stay? Yes\_\_\_ No\_\_\_ *If yes, please complete medication instructions.*

*\*I understand that changing my pet's diet in any way, in addition to the change of environment, may cause adverse gastrointestinal symptoms, including but not limited to diarrhea and vomiting.*

✓	Stay and Play	AM Walk	Hike or Playschool	Hike or Playschool	After Dinner Walk	Bedtime Walk	Nightly Rate	
							Mon-Thur	Fri-Sun
	Kitty Condo*	All sizes		✓	✓		\$30	\$33
	Kitty Condo w/ Window	All sizes		✓	✓		\$35	\$39
	Cat Suite	All sizes		✓	✓		\$45	\$50
	Canine Condo*	Up to 20 lbs.	✓	✓	✓	✓	\$48	\$53
	Junior Suite*	Up to 60 lbs.	✓	✓	✓	✓	\$54	\$59
	Senior Suite*	All sizes	✓	✓	✓	✓	\$63	\$69
	Presidential Suites	1 dog	✓	✓	✓	✓	\$98	\$108
		2 dogs	✓	✓	✓	✓	\$146	\$161
		3 dogs	✓	✓	✓	✓	\$189	\$208
	Executive Suites	1 dog	✓	✓	✓	✓	\$105	\$115
		2 dogs	✓	✓	✓	✓	\$156	\$172
		3 dogs	✓	✓	✓	✓	\$202	\$222

\*Discounted rates for multiple pets sharing the same room!

# Pamper - Any stay over 6 days receives a FREE bath or upgrade to a Spa for only \$20!

✓			Rate
	Doggie Spa	Includes a thorough bath, ear cleaning, pedicure with filing for a smooth finish, and a thorough brush out.	\$60 (short coat) \$70 (medium-long coat)
	Kitty Spa	Includes a nail trim and ear cleaning followed by a thorough bath with a gentle blow-dry and brush out.	\$60

✓	Item	Rate / Item
	Clean Canine	Short Coat = \$40.00 Med-Long Coat = \$45.00
	Clean Kitty	\$40.00
	Smooth Pedicure & Filing	\$23.00
	Ear Cleaning	\$20.00
	Eye Cleaning	\$5.00

✓	Item	Rate / Item
	Teeth Brushing	\$8.00
	Clip/Comb Mats	\$30 per ½ hour
	Furminator Brush Out	\$20.00
	Kitty Brush Out	\$11.00
	Color Nail Polish (Red, Pink, Green, Blue, Silver, Gold)	\$10.00

## Enhance - Please select any of the a la carte items you'd like.

✓	Item	Rate / Item
	Training (Group, Private, Board and Train Bootcamp)	See Rate Sheet
	1/2 Day Group Play	\$20.00
	Playschool	\$12.00
	Bedtime Potty Break	\$8.00
	Photo Update	\$2.00

✓	Item	Rate / Item
	Treats	Individual Pricing
	Afternoon High Tea (cats)	\$2.00
	Meal Add On (please complete feeding instruction form)	\$2.00 / ingredient / day
	Medication (please complete medication instruction form)	\$3.00 / administration

### Lobby Hours

Monday – Friday 7:00 am – 7:00 pm  
 Saturday 7:00 am – 5:00 pm  
 Sunday 10:00 am – 5:00 pm

**Drop off and pick up outside of lobby hours is available; the fee for this service is \$45. Please let us know if you need pick up or drop off after business hours and we'll be here for you!**

**Checkout Time is 2:00 pm  
 Late checkout is \$35.00**

### Holidays

New Year's Day, Easter, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day. While we are always fully staffed for our guests, our lobby and reception area is closed to the public on these holidays. A \$75.00 deposit is required to book a holiday reservation and is refundable if you cancel seven (7) days before your reservation date.

**Pender Paw Points** We love those who love us and reward frequent guests with Pender Paw Points. You will earn one Paw Point for every dollar you spend with us, so the more you stay the more you save! Pender Paw Points are exclusive to Pender Pet Retreat and can be redeemed in increments of 500.

**Referral Program** The finest compliment we can receive is a referral. Refer your friend and when they use our services we'll reward you with 1,250 Pender Paw Points, a \$25 value! Each time you refer!

I understand that payment is due in full at the time of departure and I agree to accept financial responsibility for all services requested and provided during my pet's stay. In the event this account is referred to an attorney for collection, whether or not suit is brought, Owner agrees to pay all costs of collection, including Pender Pet Retreat at Dulles Gateway, Ltd.'s reasonable attorney's fees.

Signature of owner or agent: \_\_\_\_\_ Date: \_\_\_\_\_

Employee initials: \_\_\_\_\_



# Feeding and Medication Instructions

As a team of pet care professionals offering veterinary-focused pet care, we understand the importance of continuing your dog or cat's feeding and medication regimen. We pre-bag all meals individually and use a feeding/medication tracking system to ensure your pet receives the nutrition and medication he or she needs. Please complete these instructions so that we may keep your pet healthy, well-fed and happy while in our care.

## Feeding Instructions

Owner Name (first and last): \_\_\_\_\_ Guest Name: \_\_\_\_\_

I am leaving my pet's own food: No \_\_\_\_\_ YES \_\_\_\_\_

Brand and name of food: \_\_\_\_\_ Dry (kibble) \_\_\_\_\_ or Wet (canned) \_\_\_\_\_

Number of standard cups per feeding (we have sample cup sizes if you need help): \_\_\_\_\_

Number of times per day you would like us to feed your pet: \_\_\_\_\_

My pet has food allergies: No \_\_\_\_\_ Yes \_\_\_\_\_ If yes, please specify: \_\_\_\_\_

We stock an assortment of premium food items for treats, to stimulate the appetites of more selective eaters, or to help settle stomachs. Our staff monitors all guests closely and if your pet could benefit from a premium food item, we will call you to let you know and we may recommend adding an ingredient or two.

Please mark if you would like your dog to have one of these ingredients:

✓	Premium Food Item	Treat	Appetite Stimulant	Sensitive Stomach	Price/Day
	Warm Chicken Breast	✓	✓	✓	\$2.00
	White Rice		✓	✓	\$2.00
	No Sodium Chicken Broth	✓	✓		\$2.00
	Canned Pumpkin	✓	✓	✓	\$2.00
	Low Sodium Green Beans	✓	✓		\$2.00

## Medication Instructions

My pet is on medication \_\_\_\_\_ No \_\_\_\_\_ Yes — We are happy to maintain your pet's medication schedule. Whether you have one medication or five, we only charge \$3 per administration.

Please list all medications and doses you would like us to administer:

Medication Name	Amount Given Each Time	Number Of Times Given Per Day	Medication Given Today?	Amount You Are Leaving With PPR	To Be Completed By PPR Staff	
					Amount Counted By PPR Staff Member	PPR Staff Member Initials