

# DOG AND CAT PLAY, ENRICHMENT, AND PAMPERING ON A NEW LEVEL



At Pender Pet Retreat, it is our pleasure to offer a host of activities, enrichment, and pampering to keep your pet busy and happy all day long (as well as clean when it is time to go home!). Please complete this form so we can ensure your pet gets everything you want while in our care.

## Lodging Information

Owner Name: \_\_\_\_\_ Guest Name: \_\_\_\_\_ Guest Age: \_\_\_\_\_

Email Address: \_\_\_\_\_ Mobile Phone: \_\_\_\_\_

Date of Arrival: \_\_\_\_\_ Date of Departure: \_\_\_\_\_ Time of Departure: \_\_\_\_\_

Will you be available by phone or email in the event of an Emergency?  Phone  Email

If you will be unavailable please provide an emergency contact and number: \_\_\_\_\_

First time visiting our Pet Retreat? If so, how did you hear about us? \_\_\_\_\_

Special Needs: \_\_\_\_\_

Do we have your pets feeding instructions on file? Yes \_\_\_ No \_\_\_ Verified by: \_\_\_\_\_

Will your pet need medication during their stay? Yes \_\_\_ No \_\_\_ *If yes, please complete medication instructions.*

*\*I understand that changing my pet's diet in any way, in addition to the change of environment, may cause adverse gastrointestinal symptoms, including but not limited to diarrhea and vomiting.*

✓	Accommodation Type	Number of Pets per Suite	Kitty Play Time	AM Walk	Hike or Playschool	After Dinner Walk	Bedtime Walk	Webcam & TV	Nightly Rate	
									Mon-Thur	Fri-Sun
	Kitty Condo	1 cat	✓						\$30.00	\$33.00
		2 cats	✓						\$52.50	\$58.00
	Kitty Condo w/ Window	1 cat	✓						\$35.00	\$39.00
		2 cats	✓						\$61.25	\$67.00
	Cat Suite	1 cat	✓						\$45.00	\$50.00
		2 cats	✓						\$78.75	\$86.50
	Canine Condo (up to 20 lbs.)	1 dog		✓	x1	✓			\$48.00	\$53.00
		2 dogs			✓	x1	✓		\$84.00	\$92.00
	Junior Suite (up to 60 lbs.)	1 dog		✓	x1	✓			\$54.00	\$59.00
		2 dogs			✓	x1	✓		\$94.50	\$104.00
	Senior Suite	1 dog		✓	x1	✓			\$63.00	\$69.00
		2 dogs		✓	x1	✓			\$110.25	\$121.00
		3 dogs		✓	x1	✓			\$157.50	\$173.00
	Presidential Suites	1 dog		✓	x2	✓	✓	✓	\$98.00	\$108.00
		2 dogs		✓	x2	✓	✓	✓	\$146.00	\$161.00
		3 dogs		✓	x2	✓	✓	✓	\$189.00	\$208.00
	Executive Suites	1 dog		✓	x2	✓	✓	✓	\$105.00	\$115.00
		2 dogs		✓	x2	✓	✓	✓	\$156.00	\$172.00
		3 dogs		✓	x2	✓	✓	✓	\$202.00	\$222.00

\*Discounted rates for multiple pets sharing the same room!

# Pamper - Any stay over 6 nights receives a FREE bath or upgrade to a Spa for only \$20!

✓			Rate
	Doggie Spa	Includes a thorough bath, ear cleaning, pedicure with filing for a smooth finish, and a thorough brush out.	\$60 (short coat) \$70 (medium-long coat)
	Kitty Spa	Includes a nail trim and ear cleaning followed by a thorough bath with a gentle blow-dry and brush out.	\$60

✓	Item	Rate / Item
	Clean Canine	Short Coat = \$40.00 Med-Long Coat = \$45.00
	Clean Kitty	\$40.00
	Smooth Pedicure & Filing	\$23.00
	Ear Cleaning	\$20.00
	Eye Cleaning	\$5.00

✓	Item	Rate / Item
	Teeth Brushing	\$8.00
	Clip/Comb Mats	\$30 per ½ hour
	Furminator Brush Out	\$20.00
	Kitty Brush Out	\$11.00
	Color Nail Polish (Red, Pink, Green, Blue, Silver, Gold)	\$10.00

## Enhance - Please select any of the a la carte items you'd like.

✓	Item	Rate / Item
	1/2 Day Group Play	\$20.00
	Additional 15 Min. Playschool	\$12.00
	Additional 15-min. Hike	\$12.00
	Bedtime Potty Break	\$8.00
	Photo Update	\$3.00
	Kitty Cuddle Time	\$10.00

✓	Item	Rate / Item
	Treats	Individual Pricing
	Afternoon High Tea (cats)	\$2.00
	Meal Add On (please complete feeding instruction form)	\$2.00 / ingredient / day
	Medication (please complete medication instruction form)	\$3.00 / administration

## Lobby Hours

Monday – Friday 7:00 am – 7:00 pm  
 Saturday 7:00 am – 5:00 pm  
 Sunday 10:00 am – 5:00 pm

**Drop off and pick up outside of lobby hours is available; the fee for this service is \$45. Please let us know if you need pick up or drop off after business hours and we'll be here for you!**

**Checkout Time is 2:00 pm**  
**Late checkout is \$35.00 per pet**

## Holidays

New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day. While we are always fully staffed for our guests, our lobby and reception area is closed to the public on these holidays. A \$75.00 deposit is required to book a holiday reservation and is refundable if you cancel seven (7) days before your reservation date.

**Pender Paw Points** We love those who love us and reward frequent guests with Pender Paw Points. You will earn one Paw Point for every dollar you spend with us, so the more you stay the more you save! Pender Paw Points are exclusive to Pender Pet Retreat and can be redeemed in increments of 500.

**Referral Program** The finest compliment we can receive is a referral. Refer your friend and when they use our services we'll reward you with 1,250 Pender Paw Points, a \$25 value! Each time you refer!

I understand that payment is due in full at the time of departure and I agree to accept financial responsibility for all services requested and provided during my pet's stay. In the event this account is referred to an attorney for collection, whether or not suit is brought, Owner agrees to pay all costs of collection, including Pender Pet Retreat at Dulles Gateway, Ltd.'s reasonable attorney's fees.

Signature of owner or agent: \_\_\_\_\_ Date: \_\_\_\_\_

Employee initials: \_\_\_\_\_

