

# DOG AND CAT PLAY, ENRICHMENT, AND PAMPERING ON A NEW LEVEL



At Pender Pet Retreat, it is our pleasure to offer a host of activities, enrichment, and pampering to keep your pet busy and happy all day long (as well as clean when it is time to go home!). Please complete this form so we can ensure your pet gets everything you want while in our care.

## Lodging Information

Owner Name: \_\_\_\_\_ Guest Name: \_\_\_\_\_ Guest Age: \_\_\_\_\_

Email Address: \_\_\_\_\_ Mobile Phone: \_\_\_\_\_

Date of Arrival: \_\_\_\_\_ Date of Departure: \_\_\_\_\_ Time of Departure: \_\_\_\_\_

Will you be available by phone or email in the event of an Emergency?  Phone  Email

If you will be unavailable please provide an emergency contact and number: \_\_\_\_\_

First time visiting our Pet Retreat? If so, how did you hear about us? \_\_\_\_\_

Special Needs: \_\_\_\_\_

Do we have your pets feeding instructions on file? Yes \_\_\_ No \_\_\_ Verified by: \_\_\_\_\_

Will your pet need medication during their stay? Yes \_\_\_ No \_\_\_ *If yes, please complete medication instructions.*

*\*I understand that changing my pet's diet in any way, in addition to the change of environment, may cause adverse gastrointestinal symptoms, including but not limited to diarrhea and vomiting.*

✓	Accommodation Type	Number of Pets per Suite	Kitty Play Time	AM Walk	Hike or Playschool	After Dinner Walk	Bedtime Walk	Webcam & TV	Nightly Rate	
									Mon-Thur	Fri-Sun
	Kitty Condo	1 cat	✓						\$31.00	\$34.00
		2 cats	✓						\$54.25	\$59.50
	Kitty Condo w/ Window	1 cat	✓						\$36.00	\$40.00
		2 cats	✓						\$63.00	\$70.00
	Cat Suite	1 cat	✓						\$46.00	\$51.00
		2 cats	✓						\$80.50	\$89.25
		3 cats	✓						\$115.00	\$127.50
	Canine Condo (up to 20 lbs.)	1 dog		✓	x1	✓			\$49.00	\$54.00
		2 dogs			✓	x1	✓		\$85.75	\$94.50
	Junior Suite (up to 60 lbs.)	1 dog		✓	x1	✓			\$56.00	\$62.00
		2 dogs			✓	x1	✓		\$98.00	\$108.50
	Senior Suite	1 dog		✓	x1	✓			\$65.00	\$72.00
		2 dogs			✓	x1	✓		\$113.75	\$126.00
		3 dogs			✓	x1	✓		\$162.50	\$180.00
	Presidential Suites	1 dog		✓	x2	✓	✓	✓	\$101.00	\$111.00
		2 dogs			✓	x2	✓	✓	\$150.00	\$165.00
		3 dogs			✓	x2	✓	✓	\$195.00	\$215.00
	Executive Suites	1 dog		✓	x2	✓	✓	✓	\$108.00	\$119.00
		2 dogs			✓	x2	✓	✓	\$160.00	\$176.00
		3 dogs			✓	x2	✓	✓	\$208.00	\$229.00

\*Discounted rates for multiple pets sharing the same room!

# Pamper

✓ Service	Rate
<b>Clean Canine:</b> includes shampoo, brush out, air dry	Starting at \$50*
<b>Canine Spa:</b> includes nail trim, ear cleaning, full brush out and deshedding, and blow dry	Starting at \$65*
<b>Full Service Groom:</b> luxury bath plus personalized full-body haircut	Starting at \$90*

✓ Item	Rate
Pedicure w/ Dremel	\$25.00
Anal Gland Expression	\$25.00
Ear Cleaning +/- Plucking	\$15.00
Paw Pad Trim	\$16.00
Face Trim	\$10.00
Teeth Brushing	\$8.00
Eye Cleaning	\$8.00
Specialty Shampoo Add-on	\$5.00

Please have groomer call me to discuss before providing services.

## Enhance - Please select any of the a la carte items you'd like.

✓ Item	Rate / Frequency
Group Play*	\$32.00 x _____
Additional 15-Min. Playschool	\$12.50 x _____
Additional 15-Min. Hike	\$12.50 x _____
Bedtime Potty Break	\$9.00 x _____
Treadmill Cardio 10-minutes	\$10.00 x _____
Kitty Cuddle Time	\$10.00 x _____
Photo Update	\$3.00 x _____

✓ Item	Rate / Frequency
Beef Jerky Treats	\$1.00 x _____
Dental Chew Treat	\$2.00 x _____
Frozen Greek Yougurt Treat	\$3.00 x _____
Afternoon High Tea (Cats only)	\$2.50 x _____
Premium Meal Supplements	\$2.50 / ingredient / day
Medication - per administration	\$3.00 admin - oral \$12.00 admin - injectable

\*Temperament Test Required

## Lobby Hours

Monday – Friday 7:00 am – 7:00 pm

Saturday 7:00 am – 5:00 pm

Sunday 10:00 am – 5:00 pm

**Drop off and pick up outside of lobby hours is available; the fee for this service is \$50.**  
Please let us know if you need pick up or drop off after business hours and we'll be here for you!

**Checkout Time is 2:00 pm - Late checkout is \$35 per dog/\$15 per cat**

**Holidays** New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day. While we are always fully staffed for our guests, our lobby and reception area is closed to the public on these holidays. A \$75.00 deposit is required to book a holiday reservation and is refundable if you cancel seven (7) days before your reservation date.

I understand that payment is due in full at the time of departure and I agree to accept financial responsibility for all services requested and provided during my pet's stay. In the event this account is referred to an attorney for collection, whether or not suit is brought, Owner agrees to pay all costs of collection, including Pender Pet Retreat at Dulles Gateway, Ltd.'s reasonable attorney's fees.

Signature of owner or agent: \_\_\_\_\_ Date: \_\_\_\_\_

Employee initials: \_\_\_\_\_

