

DOG AND CAT PLAY, ENRICHMENT, AND PAMPERING ON A NEW LEVEL



At Pender Pet Retreat, it is our pleasure to offer a host of activities, enrichment, and pampering to keep your pet busy and happy all day long (as well as clean when it is time to go home!). Please complete this form so we can ensure your pet gets everything you want while in our care.

Lodging Information

Owner Name: _____ Guest Name: _____ Guest Age: _____

Email Address: _____ Mobile Phone: _____

Date of Arrival: _____ Date of Departure: _____ Time of Departure: _____

Will you be available by phone or email in the event of an Emergency? Phone Email

If you will be unavailable please provide an emergency contact and number: _____

First time visiting our Pet Retreat? If so, how did you hear about us? _____

Special Needs: _____

Do we have your pets feeding instructions on file? Yes ___ No ___ Verified by: _____

Will your pet need medication during their stay? Yes ___ No ___ *If yes, please complete medication instructions.*

**I understand that changing my pet's diet in any way, in addition to the change of environment, may cause adverse gastrointestinal symptoms, including but not limited to diarrhea and vomiting.*

✓	Accommodation Type	Number of Pets per Suite	Kitty Play Time	AM Walk	Hike or Playschool	After Dinner Walk	Bedtime Walk	Webcam & TV	Nightly Rate	
									Mon-Thur	Fri-Sun
	Kitty Condo	1 cat	✓						\$31.00	\$34.00
		2 cats	✓						\$54.25	\$59.50
	Kitty Condo w/ Window	1 cat	✓						\$36.00	\$40.00
		2 cats	✓						\$63.00	\$70.00
	Cat Suite	1 cat	✓						\$46.00	\$51.00
		2 cats	✓						\$80.50	\$89.25
		3 cats	✓						\$115.00	\$127.50
	Canine Condo (up to 20 lbs.)	1 dog		✓	x1	✓			\$49.00	\$54.00
		2 dogs			✓	x1	✓		\$85.75	\$94.50
	Junior Suite (up to 60 lbs.)	1 dog		✓	x1	✓			\$56.00	\$62.00
		2 dogs			✓	x1	✓		\$98.00	\$108.50
	Senior Suite	1 dog		✓	x1	✓			\$65.00	\$72.00
		2 dogs			✓	x1	✓		\$113.75	\$126.00
		3 dogs			✓	x1	✓		\$162.50	\$180.00
	Presidential Suites	1 dog		✓	x2	✓	✓	✓	\$101.00	\$111.00
		2 dogs			✓	x2	✓	✓	\$150.00	\$165.00
		3 dogs			✓	x2	✓	✓	\$195.00	\$215.00
	Executive Suites	1 dog		✓	x2	✓	✓	✓	\$108.00	\$119.00
		2 dogs			✓	x2	✓	✓	\$160.00	\$176.00
		3 dogs			✓	x2	✓	✓	\$208.00	\$229.00

*Discounted rates for multiple pets sharing the same room!

Pamper

✓ Service	Rate
Clean Canine: includes shampoo, brush out, air dry	Starting at \$50*
Canine Spa: includes nail trim, ear cleaning, full brush out and deshedding, and blow dry	Starting at \$65*
Full Service Groom: luxury bath plus personalized full-body haircut	Starting at \$90*

✓ Item	Rate
Pedicure w/ Dremel	\$25.00
Anal Gland Expression	\$25.00
Ear Cleaning +/- Plucking	\$15.00
Paw Pad Trim	\$16.00
Face Trim	\$10.00
Teeth Brushing	\$8.00
Eye Cleaning	\$8.00
Specialty Shampoo Add-on	\$5.00

Please have groomer call me to discuss before providing services.

Enhance - Please select any of the a la carte items you'd like.

✓ Item	Rate / Frequency
Group Play*	\$32.00 x _____
Additional 15-Min. Playschool	\$12.50 x _____
Additional 15-Min. Hike	\$12.50 x _____
Bedtime Potty Break	\$9.00 x _____
Treadmill Cardio 10-minutes	\$10.00 x _____
Kitty Cuddle Time	\$10.00 x _____
Photo Update	\$3.00 x _____

✓ Item	Rate / Frequency
Beef Jerky Treats	\$1.00 x _____
Dental Chew Treat	\$2.00 x _____
Frozen Greek Yougurt Treat	\$3.00 x _____
Afternoon High Tea (Cats only)	\$2.50 x _____
Premium Meal Supplements	\$2.50 / ingredient / day
Medication - per administration	\$3.00 admin - oral \$12.00 admin - injectable

*Temperament Test Required

Lobby Hours

Monday – Friday 7:00 am – 7:00 pm

Saturday 7:00 am – 5:00 pm

Sunday 10:00 am – 5:00 pm

Drop off and pick up outside of lobby hours is available; the fee for this service is \$50.
Please let us know if you need pick up or drop off after business hours and we'll be here for you!

Checkout Time is 2:00 pm - Late checkout is \$35 per dog/\$15 per cat

Holidays New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day. While we are always fully staffed for our guests, our lobby and reception area is closed to the public on these holidays. A \$75.00 deposit is required to book a holiday reservation and is refundable if you cancel seven (7) days before your reservation date.

I understand that payment is due in full at the time of departure and I agree to accept financial responsibility for all services requested and provided during my pet's stay. In the event this account is referred to an attorney for collection, whether or not suit is brought, Owner agrees to pay all costs of collection, including Pender Pet Retreat at Dulles Gateway, Ltd.'s reasonable attorney's fees.

Signature of owner or agent: _____ Date: _____

Employee initials: _____



Dates of Stay: _____

Feeding and Medication Instructions

As a team of pet care professionals offering veterinary-focused pet care, we understand the importance of continuing your dog or cat's feeding and medication regimen. We pre-bag all meals individually and use a feeding/medication tracking system to ensure your pet receives the nutrition and medication he or she needs. Please complete these instructions so that we may keep your pet healthy, well-fed and happy while in our care.

Feeding Instructions

Owner Name (first and last): _____ Guest Name: _____

I am leaving my pet's own food: No _____ YES _____

Brand and name of food: _____ Dry (kibble) _____ or Wet (canned) _____

Number of standard cups per feeding (we have sample cup sizes if you need help): _____

Number of times per day you would like us to feed your pet: _____

My pet has food allergies: No _____ Yes _____ If yes, please specify: _____

We stock an assortment of premium food items for treats, to stimulate the appetites of more selective eaters, or to help settle stomachs. Our staff monitors all guests closely and if your pet could benefit from a premium food item, we will call you to let you know and we may recommend adding an ingredient or two.

Please mark if you would like your dog to have one of these ingredients:

✓	Premium Food Item	Treat	Appetite Stimulant	Sensitive Stomach	Price/Day
	Warm Chicken Breast	✓	✓	✓	\$2.50
	White Rice		✓	✓	\$2.50
	No Sodium Chicken Broth	✓	✓		\$2.50
	Canned Pumpkin	✓	✓	✓	\$2.50
	Low Sodium Green Beans	✓	✓		\$2.50

Medication Instructions

My pet is on medication _____ No _____ Yes — We are happy to maintain your pet's medication schedule. Oral medications are \$3 per administration and injectable medications are \$12.00 per administration. Please ask about diabetic care or more advanced medical treatment.

Please list all medications and doses you would like us to administer:

Medication Name	Amount Given Each Time	Number Of Times Given Per Day	Medication Given Today?	Amount You Are Leaving With PPR	To Be Completed By PPR Staff	
					Amount Counted By PPR Staff Member	PPR Staff Member Initials