

DOG & CAT PLAY, ENRICHMENT, & PAMPERING ON A NEW LEVEL



Lodging Information

Owner Name: _____ Guest Name: _____ Guest Age: _____

Email Address: _____ Mobile Phone: _____

Date of Arrival: _____ Date of Departure: _____ Time of Departure: _____

Will you be available by phone or email in the event of an Emergency? Phone Email

If you will be unavailable please provide an emergency contact and number: _____

First time visiting our Pet Retreat? If so, how did you hear about us? _____

Special Needs: _____

Do we have your pets feeding instructions on file? Yes No Verified by: _____

Will your pet need medication during their stay? Yes No If yes, please complete medication instructions.

**I understand that changing my pet's diet in any way, in addition to the change of environment, may cause adverse gastrointestinal symptoms, including but not limited to diarrhea and vomiting.*

✓	ACCOMMODATION TYPE	NUMBER OF PETS PER SUITE	KITTY PLAY TIME	AM WALK	HIKE OR PLAYSCHOOL	AFTER DINNER WALK	BEDTIME WALK	WEBCAM & TV	NIGHTLY RATE	
									MON-THUR	FRI-SUN
	Kitty Condo	1 cat	✓						\$34.00	\$37.50
		2 cats							\$59.50	\$65.50
	Kitty Condo w/Window	1 cat	✓						\$39.50	\$44.00
		2 cats							\$69.00	\$77.00
	Cat Suite	1 cat	✓						\$50.50	\$56.00
		2 cats							\$88.50	\$98.00
		3 cats							\$126.50	\$140.00
	Canine Condo (up to 20 lbs.)	1 dog		✓	1	✓			\$54.00	\$59.50
		2 dogs							\$94.00	\$104.00
	Junior Suite (up to 60 lbs)	1 dog		✓	1	✓			\$62.00	\$68.00
		2 dogs							\$108.00	\$119.00
	Senior Suite	1 dog							\$71.50	\$79.00
		2 dogs		✓	1	✓			\$125.00	\$138.50
		3 dogs							\$179.00	\$198.00
	Presidential Suite	1 dog							\$111.00	\$122.00
		2 dogs		✓	2	✓	✓	✓	\$183.00	\$201.00
		3 dogs							\$255.00	\$281.00
	Executive Suites	1 dog							\$119.00	\$131.00
		2 dogs		✓	2	✓	✓	✓	\$196.00	\$216.00
		3 dogs							\$274.00	\$301.00

Pamper

✓	SERVICE	RATE
	Clean Canine: includes shampoo, brush out, air dry	Starting at \$50*
	Canine Spa: includes full nail trim, ear cleaning, full brush out and de-shedding, and blow dry	Starting at \$65*

✓	ITEM	RATE
	Pedicure w/Dremmel	\$25.00
	Basic Brushing (10 min)	\$10.00
	Ear Cleaning	\$15.00
	Blueberry Facial	\$10.00
	Color Nail Polish	\$10.00
	Teeth Brushing	\$8.00
	Eye Cleaning	\$8.00
	Specialty Shampoo Add-on	\$5.00

Enhance - Please select any of the a la carte items you'd like.

✓	ITEM	RATE/FREQUENCY
	Group Play*	\$37.00 x _____
	Additional 15-Min. Playschool	\$14.00 x _____
	Additional 15-Min. Hike	\$14.00 x _____
	Bedtime Potty Break	\$10.00 x _____
	Treadmill Cardio 10-Min	\$10.00 x _____
	Cuddle Time	\$14.00 x _____
	Photo Update	\$5.00 x _____

✓	ITEM	RATE
	Beef Jerky Treats	\$1.00 x _____
	Dental Chew Treats	\$2.00 x _____
	Frozen Greek Yogurt Treat	\$3.00 x _____
	Afternoon High Tea (Cats only)	\$3.00 x _____
	Premium Meal Supplements	\$3.00/ingredient/day
	Medication - per administration	\$3.00 admin - oral \$12.00 admin - injectable

*Temperament test required.

Lobby Hours

Monday - Friday 7:00am - 7:00pm

Saturday 7:00am - 5:00pm

Sunday 10:00am - 5:00pm

Drop off and pick up outside of lobby hours is available; the fee for this service is \$50.00.

Please let us know if you need pick up or drop off after business hours and we'll be here for you!

Checkout Time is 2:00pm - Late checkout is \$35 per dog/\$15 per cat

HOLIDAYS New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day.

While we are always fully staffed for our guests, our lobby and reception area is closed to the public on these holidays. A \$75.00 deposit is required to book a holiday reservation and is refundable if you cancel seven (7) days before your reservation date.

I understand that payment is due in full at the time of departure and I agree to accept financial responsibility for all services requested and provided during my pet's stay. In the event this account is referred to an attorney for collection, whether or not suit is brought, Owner agrees to pay all costs of collection, including Pender Pet Retreat at Dulles Gateway, Ltd. reasonable attorney's fees.

Signature of owner or agent: _____ Date: _____

Employee Initials: _____

Feeding & Medication Instructions

As a team of pet care professionals offering veterinary-focused pet care, we understand the importance of continuing your dog or cat's feeding and medication regimen. We pre-bag all meals individually and use a feeding/medication tracking system to ensure your pet receives the nutrition and medication he or she needs. Please complete these instructions so that we may keep your pet healthy, well-fed and happy while in our care.

Feeding Instructions

Dates of stay: _____

Owner Name: _____ Guest Name: _____

I am leaving my pet's own food: No Yes

Brand and name of food: _____ Dry (kibble) or Wet (canned)

Will you be available by phone or email in the event of an Emergency? Phone Email

Number of standard cups per feeding (we have sample cup sizes if you need help): _____

Meals you would like us to feed your pet: Breakfast Lunch Dinner

My pet has food allergies: Yes No If yes, please specify: _____

We stock an assortment of premium food items for treats, to stimulate the appetites of more selective eaters, or to help settle stomachs.

Our staff monitors all guests closely and if your pet could benefit from a premium food item, we will call you to let you know and we may recommend adding an ingredient or two.

Please mark if you would like your pet to have one of these ingredients:

<input checked="" type="checkbox"/>	PREMIUM FOOD ITEM	TREAT	APPETITE STIMULANT	SENSITIVE STOMACH	PRICE/DAY
<input type="checkbox"/>	Warm Chicken Breast	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	\$3.00
<input type="checkbox"/>	White Rice	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	\$3.00
<input type="checkbox"/>	No Sodium Chicken Broth	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	\$3.00
<input type="checkbox"/>	Canned Pumpkin	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	\$3.00
<input type="checkbox"/>	Low Sodium Green Beans	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	\$3.00
<input type="checkbox"/>	Canned Tuna	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	\$3.00

Medication Instructions

My pet is on medication No Yes

We are happy to maintain your pet's medication schedule. Oral medications are \$3 per administration and injectable medications are \$12.00 per administration. Please ask about diabetic care or more advanced medical treatment.

Please list all medications and doses you would like us to administer:

MEDICATION NAME	AMOUNT GIVEN EACH TIME	NUMBER OF TIMES GIVEN PER DAY	MEDICATION GIVEN TODAY?	AMOUNT YOU ARE LEAVING WITH PPR	TO BE COMPLETED BY PPR STAFF	
					AMOUNT COUNTED BY PPR STAFF	PPR STAFF MEMBER INITIALS