

# DOG & CAT PLAY, ENRICHMENT, & PAMPERING ON A NEW LEVEL



## Lodging Information

Owner Name: \_\_\_\_\_ Guest Name: \_\_\_\_\_ Guest Age: \_\_\_\_\_

Email Address: \_\_\_\_\_ Mobile Phone: \_\_\_\_\_

Date of Arrival: \_\_\_\_\_ Date of Departure: \_\_\_\_\_ Time of Departure: \_\_\_\_\_

Will you be available by phone or email in the event of an Emergency?  Phone  Email

If you will be unavailable please provide an emergency contact and number: \_\_\_\_\_

First time visiting our Pet Retreat? If so, how did you hear about us? \_\_\_\_\_

Special Needs: \_\_\_\_\_

Do we have your pets feeding instructions on file? Yes  No  Verified by: \_\_\_\_\_

Will your pet need medication during their stay? Yes  No  If yes, please complete medication instructions.

*\*I understand that changing my pet's diet in any way, in addition to the change of environment, may cause adverse gastrointestinal symptoms, including but not limited to diarrhea and vomiting.*

✓	ACCOMMODATION TYPE	NUMBER OF PETS PER SUITE	KITTY PLAY TIME	AM WALK	HIKE OR PLAYSCHOOL	AFTER DINNER WALK	BEDTIME WALK	WEBCAM & TV	NIGHTLY RATE	
									MON-THUR	FRI-SUN
	Kitty Condo	1 cat	✓						\$36.00	\$39.50
		2 cats		\$63.00	\$69.00					
	Kitty Condo w/Window	1 cat	✓						\$41.50	\$45.50
		2 cats		\$72.50	\$80.00					
	Cat Suite	1 cat	✓						\$53.00	\$58.00
		2 cats		\$93.00	\$103.00					
		3 cats		\$132.50	\$146.00					
	Canine Condo (up to 20 lbs.)	1 dog		✓	1	✓			\$57.00	\$63.00
		2 dogs	\$100.00	\$110.00						
	Junior Suite (up to 60 lbs)	1 dog		✓	1	✓			\$65.00	\$71.50
		2 dogs	\$114.00	\$125.50						
	Senior Suite	1 dog							\$75.00	\$82.50
		2 dogs	✓	1	✓			\$131.00	\$144.00	
		3 dogs	\$187.50	\$206.00						
	Presidential Suite	1 dog							\$116.50	\$128.00
		2 dogs	✓	2	✓	✓	✓	\$204.00	\$224.50	
		3 dogs	\$291.00	\$320.00						
	Executive Suites	1 dog							\$125.00	\$137.50
		2 dogs	✓	2	✓	✓	✓	\$219.00	\$241.00	
		3 dogs	\$312.50	\$344.00						

# Pamper

✓	SERVICE	RATE
	Clean Canine: includes shampoo, brush out, air dry	Starting at \$52*
	Canine Spa: includes full nail trim, ear cleaning, full brush out and de-shedding, and blow dry	Starting at \$68*

✓	ITEM	RATE
	Pedicure w/Dremmel	\$26.00
	Basic Brushing (10 min)	\$12.00
	Ear Cleaning	\$16.00
	Blueberry Facial	\$12.00
	Color Nail Polish	\$11.00
	Teeth Brushing	\$9.00
	Eye Cleaning	\$9.00
	Specialty Shampoo Add-on	\$6.00

## Enhance - Please select any of the a la carte items you'd like.

✓	ITEM	RATE/FREQUENCY
	Group Play*	\$41.00 x ____
	Additional Playschool	\$15.00 x ____
	Additional Nature Stroll	\$15.00 x ____
	Bedtime Potty Break	\$12.00 x ____
	Cuddle Time	\$14.00 x ____
	Photo Update	\$5.00 x ____

✓	ITEM	RATE
	Beef Jerky Treats	\$1.00 x ____
	Dental Chew Treats	\$2.00 x ____
	Frozen Greek Yogurt Treat	\$3.00 x ____
	Afternoon High Tea (Cats only)	\$3.00 x ____
	Premium Meal Supplements	\$3.00/ingredient/day
	Medication - per administration	\$3.00 admin - oral

\*Temperament test required.

## Lobby Hours

**Monday - Friday 7:00am - 7:00pm**

**Saturday 7:00am - 5:00pm**

**Sunday 10:00am - 5:00pm**

*Drop off and pick up outside of lobby hours is available; the fee for this service is \$100.00.*

*Please let us know if you need pick up or drop off after business hours and we'll be here for you!*

**Checkout Time is 2:00pm - Late checkout is \$35 per dog/\$15 per cat**

**HOLIDAYS** New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day.

While we are always fully staffed for our guests, our lobby and reception area is closed to the public on these holidays. A \$75.00 deposit is required to book a holiday reservation and is refundable if you cancel seven (7) days before your reservation date.

I understand that payment is due in full at the time of departure and I agree to accept financial responsibility for all services requested and provided during my pet's stay. In the event this account is referred to an attorney for collection, whether or not suit is brought, Owner agrees to pay all costs of collection, including Pender Pet Retreat at Dulles Gateway, Ltd. reasonable attorney's fees.

**Signature of owner or agent:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Employee Initials:** \_\_\_\_\_

# Feeding & Medication Instructions

As a team of pet care professionals offering veterinary-focused pet care, we understand the importance of continuing your dog or cat's feeding and medication regimen. We pre-bag all meals individually and use a feeding/medication tracking system to ensure your pet receives the nutrition and medication he or she needs. Please complete these instructions so that we may keep your pet healthy, well-fed and happy while in our care.

## Feeding Instructions

Dates of stay: \_\_\_\_\_

Owner Name: \_\_\_\_\_ Guest Name: \_\_\_\_\_

I am leaving my pet's own food: No  Yes

Brand and name of food: \_\_\_\_\_ Dry (kibble)  or Wet (canned)

Will you be available by phone or email in the event of an Emergency?  Phone  Email

Number of standard cups per feeding (we have sample cup sizes if you need help): \_\_\_\_\_

Meals you would like us to feed your pet: Breakfast  Lunch  Dinner

My pet has food allergies: Yes  No  If yes, please specify: \_\_\_\_\_

We stock an assortment of premium food items for treats, to stimulate the appetites of more selective eaters, or to help settle stomachs.

Our staff monitors all guests closely and if your pet could benefit from a premium food item, we will call you to let you know and we may recommend adding an ingredient or two.

Please mark if you would like your pet to have one of these ingredients:

<input checked="" type="checkbox"/>	PREMIUM FOOD ITEM	TREAT	APPETITE STIMULANT	SENSITIVE STOMACH	PRICE/DAY
	Warm Chicken Breast	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	\$3.00
	White Rice		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	\$3.00
	No Sodium Chicken Broth	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		\$3.00
	Canned Pumpkin	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	\$3.00
	Low Sodium Green Beans	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		\$3.00
	Canned Tuna	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		\$3.00

## Medication Instructions

My pet is on medication  No  Yes

We are happy to maintain your pet's medication schedule. Oral medications are \$3 per administration.

Please list all medications and doses you would like us to administer:

MEDICATION NAME	AMOUNT GIVEN EACH TIME	NUMBER OF TIMES GIVEN PER DAY	MEDICATION GIVEN TODAY?	AMOUNT YOU ARE LEAVING WITH PPR	TO BE COMPLETED BY PPR STAFF	
					AMOUNT COUNTED BY PPR STAFF	PPR STAFF MEMBER INITIALS